## Help Maintain your Facility's Reputation with Clean Carpet

## Dirty carpet can have a negative impact on perceptions of a business or organization:



A majority of Americans say dirty carpet with things like stains, animal hair or food residue in a facility would negatively impact their perception of that business/organization.<sup>1</sup>

## Improper carpet maintenance can affect many different types of facilities:



## 4 in 5 Dirty carpet in a hotel would negatively impact 80% of Americans' perceptions of

that business.



72%
Many
Americans
would think
adversely about
a long-term
care facility with
dirty carpet.



**2 in 3**Dirty carpet in a retail store would negatively impact 66% of Americans' perceptions of that business.



Nearly two thirds of Americans say an office building with dirty carpet would adversely impact their perception of that facility.



58%
Schools and universities that have dirty carpet with things like stains, animal hair and food residue would negatively impact 58% of Americans perceptions of that facility.



# More than half Dirty carpet would negatively impact more than half of Americans' perceptions of casinos (53%), airports (52%) and convention centers (51%).

## Americans say they would take the following actions after encountering dirty carpet in a commercial facility:



**56%** of Americans would look for an alternative facility to use/go to.



1 in 2
Half of Americans (50%)
would spend less time in the
facility.



Nearly half of Americans would tell friends, family or colleagues about the lack of cleanliness in the facility.



**31%**Nearly 1 in 3 Americans would never return to the facility.

## Maintain carpet with the proper machines, chemistry and tools.



#### 30 minutes

Use a low-moisture encapsulation machine for the fastest cleaning process available which allows carpet to dry in 20-30 minutes.



#### 2-3

Look for a machine that features two or three counterrotating brushes that simultaneously agitate the chemistry and safely lift the carpet pile.



### 6,000 square feet

12 ounces of high-quality chemistry can clean up to 6,000 square feet of carpet.

For more information about Whittaker's Smart Care® TRIO and TWIN machines and CRYSTAL® Chemistry, visit www.whittakersystem.com

