## Help Maintain your Facility's Reputation with Clean Carpet

## Dirty carpet can have a negative impact on perceptions of a business or organization:

A majority of Americans say dirty carpet with things like stains, animal hair or food residue in a facility would negatively impact their perception of that business/organization. ${ }^{1}$

## Improper carpet maintenance can affect many different types of facilities:



4 in 5
Dirty carpet in a hotel would negatively impact $80 \%$ of Americans' perceptions of that business.


72\% Many Americans would think adversely about a long-term care facility with dirty carpet.


2 in 3
Dirty carpet in a retail store would negatively impact 66\% of Americans' perceptions of that business.


64\%
Nearly two thirds of Americans say an office building with dirty carpet would adversely impact their perception of that facility.


Schools and universities that have dirty carpet with things like stains, animal hair and food residue would negatively impact 58\% of Americans perceptions of that facility.


More than half Dirty carpet would negatively impact more than half of Americans' perceptions of casinos (53\%), airports (52\%) and convention centers (51\%).

## Americans say they would take the following actions after encountering dirty carpet in a commercial facility:


of Americans would look for an alternative facility to use/go to.


1 in 2
Half of Americans (50\%) would spend less time in the facility.


47\%
Nearly half of Americans would tell friends, family or colleagues about the lack of cleanliness in the facility.


31\%
Nearly 1 in 3 Americans would never return to the facility.

## Maintain carpet with the proper machines, chemistry and tools.



30 minutes
Use a low-moisture encapsulation machine for the fastest cleaning process available which allows carpet to dry in 20-30 minutes.

## 2-3

Look for a machine that features two or three counterrotating brushes that simultaneously agitate the chemistry and safely lift the carpet pile.


6,000 square feet
12 ounces of high-quality chemistry can clean up to 6,000 square feet of carpet.

For more information about Whittaker's Smart Care ${ }^{\circledR}$ TRIO and TWIN machines and CRYSTAL® ${ }^{\circledR}$ Chemistry, visit www.whittakersystem.com

